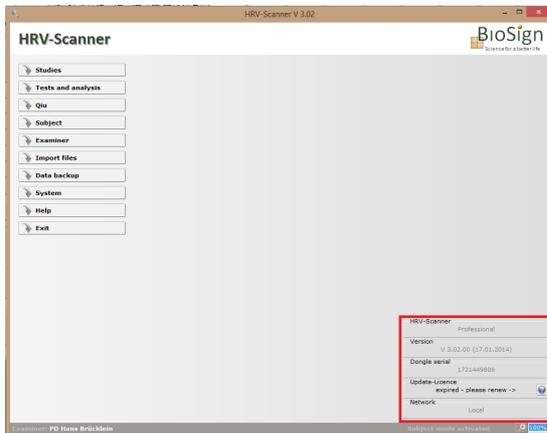


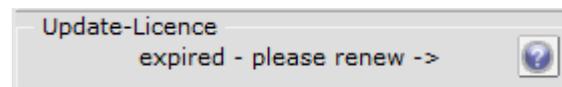
How to renew the update licence for the HRV-Scanner

Request update licence directly out of the HRV-Scanner software

– how can I get to the window "Update licence"



Bottom right of the main window you can see in the status block, how many days your licence is still valid, or if you do not have a valid licence. If the licence is expired, a switch will appear with a question mark. Click here to go to the request form.

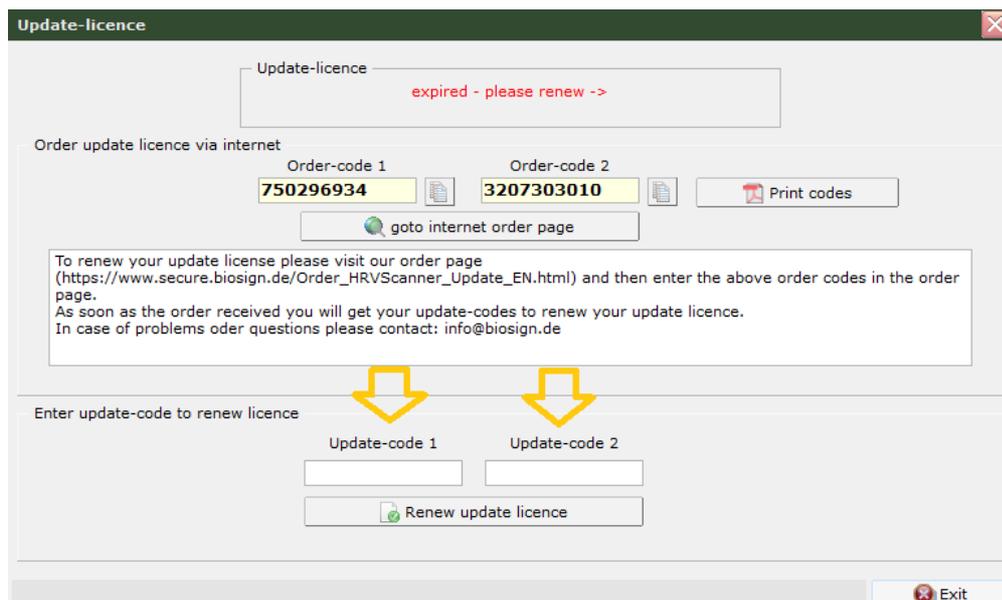


Alternatively, go to „Help“ -> „Info“ and press „Order update-licence via internet“ (in version 2.x „Renew licence“).

In the "Update licence" window you can see in the upper part the two request codes by which you can request a new update license either directly online or by mail, fax or letter.

Renew update licence by entering the update codes in the software

After requesting an update licence you will receive two update codes (e.g. on the bill, or by mail). You have to enter both of these codes in the window "update licence" in the two bottom fields in the HRV scanner software. Please refer to the section above how you can get to this window.



In case of problems, please contact us at: info@biosign.de